

High Desert Hospice complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. High Desert Hospice does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

High Desert Hospice provides free aids and services to people with disabilities to communicate effectively with us, such as: Qualified sign language interpreters, written information in other formats such as large print, audio, accessible electronic formats and other formats. In addition, High Desert Hospice provides free language services to people whose primary language is not English, such as: Qualified interpreters and information written in other languages.

If you need these services, please contact High Desert Hospice Compliance Officer Peggy Menasco.

If you believe that High Desert Hospice has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Peggy Menasco	541-386-1942 phone
Compliance Officer	541-386-1728 fax
Inspiring Healthcare Resources	Peggy@heartofhospice.org
2621 Wasco St	
Hood River, OR 97031	

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Peggy Menasco is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at:

U.S. Department of Health and Human Services	1-800-368-1019
200 Independence Ave SW	1-800-537-7697 (TDD)
Room 509F, HHH Building	
Washington, D.C. 20201	

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>